

WILLOW BROOK METROPOLITAN DISTRICT

Important Notice:

Water Meter Replacement Project in Ruby Ranch

April 23, 2024

Dear Ruby Ranch Homeowners,

We hope this letter finds you well. We are writing to inform you about an upcoming project that will benefit our community and enhance our water management system.

The Willow Brook Metropolitan District (“District”) is embarking on a water meter replacement project in Ruby Ranch, which will involve installing new water meters and endpoints for each homeowner. Our Ranch Manager, Jim Nielsen, will be reaching out to schedule the installation appointments at your convenience. ***Jim will need access to your crawl space or mechanical room for meter installation.***

This project is expected to take less than 60 minutes in each home and will bring several significant advantages to our community. The new meters and endpoints will enable homeowners to receive alerts about potential leaks, thereby helping to conserve water and reduce utility costs.

Additionally, the installation of these modern meters will streamline the process of reading meters and billing since meters will be read remotely and it will not be necessary for Jim to access your property, leading to improved efficiency and cost savings for both the District and homeowners. We are pleased to inform you that, due to the efforts of our management company who independently applied for a grant on behalf of the District, only minimal costs will be incurred by the District or homeowners.

We understand that any construction project may cause inconvenience, but we assure you that every effort will be made to minimize disruption during the installation process. Your cooperation and understanding are greatly appreciated as we work to improve our community’s infrastructure.

If you have any questions or concerns regarding the water meter replacement project, please do not hesitate to contact us by emailing WBCommunications@wbmetro.org . We will be more than happy to provide you with any additional information you may need.

Thank you for your attention to this matter, and we look forward to your cooperation as we work together to enhance the water management system in Ruby Ranch.

Sincerely,

Board of Directors
Willow Brook Metropolitan District